

Overview and Scrutiny Committee 15th March 2010
Q 'N' A: Item 10, Scrutiny Review Reports – Transition

No	Page/ Point	Question/Observation	Answer (Where applicable)
		<u>Questions from Joseph Ejiofor</u>	
1	311 of agenda pack	With particular regard to young people with mental health issues, and the necessity to engage NHS Haringey with the 14+ transition review and 'my service at 18', I understand that it is important to have as seamless a transfer as possible from young people to adult services. If the Council delivers its side of the deal, how is it envisaged that the NHS Haringey will engage young people and provide seamless mental health support?	Seamless care delivery for young people with mental health issues can only be delivered through Haringey NHS, Barnet Enfield and Haringey Mental Health Trust and Haringey Council working closely together. Co-ordinated care to this very vulnerable group is crucial and through joint working, clear joint working protocols and management systems good quality care will be delivered. All key partners are signed up to this approach and care delivery is monitored through performance management, which includes staff supervision and case file audits. Both regular supervision and scrutiny of case files through the case file audit system is one of the best forms of ensuring good quality control. Regular strategic meetings with senior managers across the key health and social care organisations are also core to ensuring good quality care delivery. Similarly, obtaining regular service user and carer feedback through partnership boards and other engagement forums is important as part of checking service delivery systems are operating in a consistent and coordinated manner.